Governmental Employees Credit Union

New Login for Online Banking

Why do I have to update my login?

We are instituting a more secure method for logging into Online Banking. This enhanced security system verifies member identity by requiring multiple credentials. It creates layers of security to increase the confidence that the person requesting access is actually the member they claim to be. Our system not only requires a username and password, but an additional code transmitted via text, voice message, or email to verify identity.

You'll need only one of these to get started:

Smartphone

@ Email

Telephone

Update Your Username & Password

The first time you log in, you will be required to update both your Username and Password.

Steps:

1. Navigate to www.gecuwi.com.
2. Click on the "Online Banking Login" button.
3. Enter your existing Username and click the "Login" button.
4. Enter Password and click the "Login" button.
5. Pick your delivery method either text, voice message or email and click the "Next" button.
6. Check your phone or email account for the incoming Access Code.
7. Enter the Access Code.
8. Enter your new Username using the onscreen guide for complexity and click "Next".
9. Enter your new Password twice using the onscreen guide for complexity and click the
10. Your Username and Password is now reset and you are logged in.

Retrieve Your Username

Forget your Username? You can securely retrieve your Username in seconds.

Steps:

1. Navigate to www.gecuwi.com.
2. Click "Forgot Username" under the Online Banking Login.
3. Enter your SSN, date of birth, account number, email address, and phone number.
4. Confirm your email address.
5. Click the "Next" button. The login screen will reload.
6. Check your email account for your Username.
7. Log in with your retrieved Username.

Reset Your Password

Hint: To make your password stronger, include symbols like ! ? $ % ^ &.

Steps:

1. Navigate to www.gecuwi.com.
2. Click "Forgot Password".
3. Enter your SSN, date of birth, account number, email address, and phone number.
4. Pick your delivery method either text, voice message or email and click the "Next" button.
5. Check your phone or email account for the incoming Access Code.
6. Enter the Access Code.
7. Enter your new Password twice using the on-screen guide for complexity and click the "Next" button.
8. Your Password is now reset and you are logged in.

G.E.C.U.
The Friendly Credit Union

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Username Requirements

If your Username is not compliant, you will automatically be required to update it.

Requirements:

Must Contain: (Usernames are not case sensitive)

- Must be at least 5 characters long
- Must contain 1 number and 1 letter

Cannot Contain:

- Cannot contain spaces, less than symbols (<), nor apostrophes (')
- Cannot contain your account number(s)

Password Requirements

If your Password is not compliant, you will automatically be required to update it.

Requirements:

Must Contain: (Passwords are case sensitive)

- Must be at least 8 characters and not longer than 30 characters
- Must contain 1 number and 1 letter
- Must contain 1 uppercase and 1 lowercase letter

Cannot Contain:

- Cannot contain spaces, less than symbols (<), nor apostrophes (')
- Cannot contain your account number(s)

Hint:

- To make your password stronger, include symbols like ! ? $ % ^ &

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